

FRIDAY, SEPTEMBER 4, 2026

CITY MANAGER'S

WEEKLY LETTER TO COUNCIL

Mayor Kitty Moore
Vice Mayor Liang Chao
Councilmember JR Fruen
Councilmember Sheila Mohan
Councilmember R "Ray" Wang

Dear City Council,

I hope this message finds you well. With the City Council returning from its August recess this week, you'll find updates on City news and events from the past month, as well as what's coming up.

NOTEWORTHY UPDATES

Law enforcement Contract Update

The City continues to negotiate with Santa Clara County regarding the future cost and structure of law enforcement services provided to Cupertino by the County Sheriff's Office. While Saratoga and Los Altos Hills have recently signed the long-term agreements with the County, Cupertino continues to work toward an agreement that is compliant with the law and address the significant proposed increases in the cost of service. This has been a heavy lift for everyone involved since the past year. I want to thank all councilmembers for staying engaged and supportive. I have reached out to the County Executive with a request to meet and we hope to have a resolution soon.



Test the City's New AI-Powered Chatbot and Search



Ask Me Anything

City of Cupertino Virtual Helper

Subscribe to our E-Notifications - Click Here >

Hi, I'm Ask Cooper, Cupertino's virtual helper. I'm here to answer questions, help you submit a request, or connect you with the right department. I can also assist in other languages —just let me know which one. This chat may be recorded to help improve service, and while I'll do my best, I might occasionally make a mistake. How can I help you today?



08:01

We are inviting Council and our newsletter subscribers to test a new AI-powered chatbot and search tool and provide early feedback before it's official launch. These tools are designed to help website users find and understand information, get answers to frequently asked questions, and connect with appropriate resources and contacts. Please explore the [demo site](#) and share your experience [Ask Cooper feedback form](#).

Bell Ringing for World Peace

Cupertino residents gathered at Memorial Park on August 6 for the annual Bell Ringing for World Peace ceremony. Hosted by the Cupertino-Toyokawa Sister Cities, the ceremony commemorates those who lost their lives in Hiroshima, Nagasaki, and Toyokawa during World War II and honors the enduring bond between the United States and Japan.



The community came together to ring the bells and reflect on the importance of peace, remembrance, and friendship between our communities.

India Independence Day Flag Raising



On August 13, the City of Cupertino and the Cupertino-Bhubaneswar Sister City Initiative hosted the 80th India Independence Day Flag Raising Ceremony. Mayor Kitty Moore provided remarks highlighting the importance of cultural events and embracing diversity. The event also featured dance and singing performances showcasing India's rich cultures and traditions as well as a welcome by the Deputy Consul General of India.

City Launches ERP Implementation Project

The City has officially launched its Enterprise Resource Planning (ERP) implementation project, transitioning financial and human resources activities from New World to Tyler EERP. The project will modernize business processes, improve automation and integration, strengthen reporting and internal controls, and provide staff with a more user-friendly and scalable system.

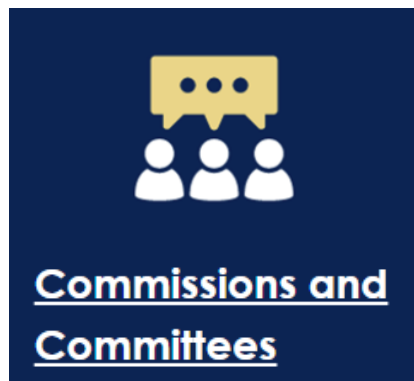


Microsoft Copilot Training Expands AI Use Across the City

Since June, a citywide Microsoft Copilot training series is helping staff safely and effectively integrate AI into daily operations. Training covered Copilot Chat, Copilot for Outlook, and structured prompting techniques, with staff already reporting meaningful time savings.



The initiative has also significantly increased AI adoption, with daily active use rising by 800% over the last 28 days and prompt volume surpassing the previous six months combined. I&T is developing a follow-up training for staff this fall.



Unscheduled Vacancies on Audit Committee and Housing Commission

Recent resignations due to relocation outside the City have created two vacancies on City commissions. Hanyan Wu resigned from the Audit Committee on July 24, and Elida "Lida" Xhindi resigned from the Housing Commission on August 13. Vacancy notices have been posted on the City website, and applications will remain open until the City Council appoints individuals to fill the seats. Cupertino residents are encouraged to apply at cupertino.gov/vacancies.

Sheriff's Office Juvenile Diversion Program Focuses on E-Bike Safety

The Santa Clara County Sheriff's Office recently held its first Juvenile Diversion Program class focused on e-bike safety. The program, originally established before the COVID-19 pandemic, has been reinstated as an alternative to traffic citations for youth who commit non-vehicle traffic violations involving walking, bicycles, scooters, e-bikes, and e-scooters.





Community Led Public Safety Drills

In August, the Cupertino Office of Emergency Management attended two community-led preparedness activities: the Blaney Rides It Together (B.R.I.T.) neighborhood Earthquake Drill and The Forum at Rancho San Antonio's (FORUM) Emergency Preparedness Committee's Evacuation Drill Review. B.R.I.T.'s drill focused on home-by-home neighborhood assessments, radio communications, basic fire and gas safety, and a Neighborhood Watch presentation.

The FORUM drill focused on alerts and warnings, multi-story evacuation routes, access to vehicles and garages, door-to-door home checks, and challenges residents in independent living may face during an evacuation.

San Jose Sharks Library Cards Launch at Cupertino Library

The Santa Clara County Library District is partnering with the San Jose Sharks to celebrate **National Library Card Sign-Up Month** with two new limited-edition Sharks library cards, available beginning September 1, 2026.



City Holiday Closure Notice on Labor Day



Cupertino City Hall and several City facilities will be closed on Monday, September 7, in observance of Labor Day, with regular operations resuming Tuesday, September 8. The Sports Center, Blackberry Farm Golf Course, and Blackberry Farm pool and picnic grounds will remain open, with Blackberry Farm operating from 10 a.m. to 6 p.m. Street sweeping will be suspended, and related parking regulations will not be enforced. Sheriff's deputies will continue regular patrols during the holiday.

ECONOMIC BUZZ

HSBC Bank Relocates Branch, Continues Service in Cupertino

I would like to inform the Council that HSBC Bank has relocated its Cupertino branch from its former location at 10745 South De Anza Boulevard to a new branch at 10297 South De Anza Boulevard, effective Monday, August 24, 2026. The new branch occupies a space previously leased by First American Bank and continues HSBC's commitment to serving the community with banking services. The bank hours are from 9 a.m. to 5 p.m. Monday through Friday.



Women in Business Symposium Luncheon

On Thursday, August 27, the City of Cupertino, in partnership with the Cupertino Chamber of Commerce, KeyPoint Credit Union, and SCORE, hosted another Women in Business Symposium Luncheon. Mayor Moore welcomed attendees with opening remarks, and I was pleased to attend alongside Deputy City Manager Kirsten Squarcia and Economic Development Manager Daniel Degu.

The luncheon focused on executive presence, and it was encouraging to see women business owners from across Cupertino making new connections and strengthening their professional networks.

Cupertino Business Outreach Program

During the council recess, City staff visited over 30 local businesses as part of the City's Cupertino Business Outreach Program. Businesses visited included Yiassoo, Deep Cliff Golf Course, Wells Fargo, Cupertino Facial Esthetics, Chevron, and Cupertino Ortho Care. During these visits, staff connected with business representatives to discuss their operations, gather feedback, and share information about City resources and initiatives.



Restaurant Week Returns This October



Following a successful inaugural campaign, I am excited to announce the return of Cupertino Restaurant Week from Monday, October 5 through Sunday, October 11. This weeklong celebration invites residents and visitors to explore Cupertino's diverse dining scene while enjoying exclusive special offers and promotions from participating restaurants.

I encourage local restaurants to join this community-wide effort to showcase the best of Cupertino's culinary offerings. Interested businesses can sign up at cupertino.gov/taste71.

RECAP OF MEETINGS AND RESIDENT CONCERNS

LAC with District 5 Supervisor Margaret Abe-Koga

On August 7, Mayor Kitty Moore and I attended the 2026 LAC meeting at the Quinlan Community Center, where District 5 Supervisor Margaret Abe-Koga provided an update on County priorities and regional issues affecting Cupertino and neighboring communities.

Cupertino Library New Aquarium Grand Opening

I joined Mayor Kitty Moore, Public Works Director Chad Mosley, the Cupertino Library Foundation, and the Santa Clara County Library District to celebrate the launch of Aquarium 2.0 at the Cupertino Library on August 8. Made possible through the generosity of community donors, the reimagined aquarium provides a vibrant and educational experience for visitors of all ages. The community is also invited to attend a special dedication ceremony on September 8 to recognize the partners and supporters who helped bring this enhancement to life.

Santa Clara County City Managers Association Meeting

On August 12, I attended the Santa Clara County City Managers Association (SCCCMA) meeting, where City Managers discussed current opportunities and challenges facing their communities. The meeting also included updates on regional initiatives, the Cities Association, the League of California Cities, and efforts to support and develop the next generation of local government leaders.

City and Schools Follow-Up: SROs, Crossing Guards, SR2S, and Field Use

On August 21, I invited Cupertino Union School District Superintendent Hawn and Chief Operations Officer Nicole Meschi, Fremont Union High School District Superintendent Clark, Public Works Director Chad Mosley, and Finance Director Jonathan Orozco to continue discussions regarding School Resource Officers, crossing guards, Safe Routes to School, and field use, in accordance with City Council direction.

West Valley Mayors and Managers Meeting

On August 26, I joined Mayor Kitty Moore for the West Valley Mayors and Managers Meeting at Khanh's Restaurant in Campbell. The discussion focused on options related to the West Valley Homeless Feasibility Study, followed by updates from participating cities and towns.

Resident Concern on Construction Activity at Dumas Drive

A resident reported that material from construction activity at a neighboring property entered their property and raised concerns about potential damage and safety. City staff promptly inspected the site and determined that drywall compound wash-water had been discharged onto the construction site and flowed under the fence onto the neighboring property. The contractor was issued a Notice of Violation, required to clean the affected area, and directed to prevent further discharges. Staff will continue to monitor the site, and the resident has been offered options for completing cleanup on their property.

UPCOMING EVENTS

Mayor's Tree Planting Event

You are invited to join Mayor Kitty Moore for a community tree planting event at Blackberry Farm on Saturday, September 5, from 8 to 10 a.m. Breakfast will be provided, and participants should wear sturdy shoes and bring work gloves. RSVP is now closed, but Councilmembers interested in attending may contact City staff to be added to the volunteer list.





Mayor's Chat: Sheriff's Contract Update

Join Mayor Kitty Moore for the next Mayor's Chat on Wednesday, September 9, from 5 to 6 p.m. at Community Hall. The discussion will include an update on the City's contract negotiations with the Santa Clara County Sheriff's Office, along with an opportunity to ask questions about City topics. The meeting will also be livestreamed at cupertino.gov/webcast. Additional materials include the [Sheriff's Contract](#), [Vasquez Assessment](#), and [City Press Release](#).

Citywide Garage Sale Registration Open

Registration is open for Cupertino's Citywide Garage Sale. Residents interested in selling items can register by Thursday, September 10, to have their sale promoted through local news, social media, and the City's interactive map. Sign up at cupertino.gov/garagesale.



Business Workshop: Digital Marketing & Branding



The City of Cupertino, in partnership with the Cupertino Chamber of Commerce and Silicon Valley SBDC, will host a Digital Marketing & Branding Workshop on Thursday, September 10, at 10 a.m. at Community Hall. Local businesses can learn practical strategies to strengthen visibility, credibility, and customer engagement. RSVP at cupertino.gov/businessworkshop.

Move Moore Challenge

Mayor Kitty Moore's Move Moore Challenge will run from Monday, September 7 through Wednesday, October 7. Cupertino residents are invited to participate by tracking active minutes through walking, running, cycling, swimming, yoga, sports, and other physical activities. Every minute counts. To participate, please visit cupertino.gov/movemoore to complete the sign-up form and waiver, then register through Challenge Hound.



KUDOS SECTION

Employee Years of Service Luncheon



On August 20, City employees gathered at Blackberry Farm for the annual Employee Years of Service Luncheon. Staff enjoyed lunch together while recognizing employees celebrating five to 35 years of service with the City, representing a combined 300 years of service to the City, along with one recent retiree. We deeply value the dedication and years of service our employees have given to the City, and it was a meaningful opportunity to recognize and celebrate their continued contributions to Cupertino!

National Night Out Brings Cupertino Neighbors Together



On August 4, Emergency Management staff joined Mayor Kitty Moore, Councilmember Fruen, and Cupertino residents for National Night Out. Organized by the City of Cupertino and the Santa Clara County Sheriff's Office, the event included a community kickoff and neighborhood gatherings throughout the city, providing opportunities to connect with residents and strengthen relationships around public safety.

Ceremonial Recognitions & I&T Recognition

We began the September 1 City Council meeting with several special recognitions, including a Centenarian Celebration, National Preparedness Month, and National Hispanic Heritage Month. We also recognized our Innovation & Technology Department in honor of IT Professionals Day and thanked the team for their dedicated service and essential support across the City!



Hope you have a wonderful Labor Day weekend, and thank you for your continued support!

WARM REGARDS,

A handwritten signature in dark ink, appearing to read 'Tina Kapoor', is positioned above the printed name.

Tina Kapoor
CITY MANAGER