

FRIDAY, SEPTEMBER 12, 2025

CITY MANAGER'S

# WEEKLY LETTER TO COUNCIL

Mayor Liang Chao  
Vice Mayor Kitty Moore  
Councilmember JR Fruen  
Councilmember Sheila Mohan  
Councilmember R "Ray" Wang

**Dear City Council,**

I hope this message finds you well. Please find below this week's updates on recent and upcoming City news and events.

## GENERAL UPDATES

### Update on Whole Foods Market

We are happy to report that Whole Foods has scheduled final inspections with Santa Clara County Health, Santa Clara County Fire, and the City over the next two weeks, as part of requirements for reopening.



### Restaurant Week Outreach

We are encouraging local restaurants to participate in Cupertino's first-ever Restaurant Week, with staff actively engaging businesses and shopping centers to build momentum for the campaign. As of this week, 22 restaurants have already signed up! A map of participating restaurants will go live on September 15, at [cupertino.gov/taste70](https://cupertino.gov/taste70).

### Emergency Manager Recruitment Now Open!

The City has opened recruitment for the Emergency Manager position within the City Manager's Office. This role will oversee all aspects of the City's emergency management program, including preparedness planning, interdepartmental coordination, response operations, and recovery strategies.

Please help spread the word! More information on qualifications and application procedures can be found on the [City's career page](#).



## Lishui Municipal Delegation

On Monday, September 8, Mayor Liang Chao welcomed the Lishui Municipal Delegation to Cupertino. Their visit provided an opportunity for mutual exchange and cooperation in areas such as economic development, cultural exchange, and sustainable urban practices. We appreciate their recognition of Cupertino as an ideal partner for international dialogue and were honored to host them.



## Monthly Mayor's Chat

On Monday, Mayor Chao hosted the Monthly Mayor Chat at Rancho Rinconada. Residents were invited to share thoughts. Residents raised concerns about late-night gas deliveries and truck activity along Foothill Boulevard, as well as issues with the Parks and Recreation reservation system. There was also discussion about the Transportation & Commission Oversight, pedestrian safety, and the Stevens Creek Corridor Vision Study.

## Street Sweeping Notification Service Update

The City has identified a recurring bug in the Street Sweeping notification service that affects subscribed residents. Despite multiple attempts, the issue cannot be fully resolved. As a result, the notification service will be temporarily suspended while a more reliable replacement is developed. We appreciate the community's patience as we work toward this improvement and will provide an update once the new system is operational.



## Executive Team Strategic Planning Discussion



On Tuesday, the Executive Team gathered for a team outing and lunch. It was a valuable chance for team bonding and collaboration. The retreat focused on strategic planning, aligning department priorities with the Council's vision, and strengthening collaboration across the organization. These discussions help the team establish shared goals and a renewed commitment to serving the community effectively.



## Apple Launch Event



On Tuesday, Mayor Chao and I were invited to Apple's Launch Event. This is one of the most viewed events in the world. Apple speculates viewership numbers to be close to a billion worldwide! It's an inspiring reminder of how Cupertino remains at the forefront of technology and innovation. Also, it's not everyday you get to meet Tim Cook, so that was pretty special too!

## Quarterly Mayors and City Managers Meeting

On Thursday, Mayor Chao and I attended the Quarterly Mayors and City Managers Meeting, hosted by the City of Santa Clara at Levi's Stadium. The agenda included an update on Santa Clara's Road to 2026: Hosting Super Bowl LX and the FIFA Men's World Cup and a roundtable discussion on city updates. Following the session, we took a short tour of the stadium facilities.



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## UPCOMING EVENTS



### Cupertino Bike Festival

Join us on Saturday, September 27 for Cupertino's annual Fall Bike Fest to celebrate all things bike! There will be bike repair and education, and tons of fun activities including bike repair, bike and helmet checks, bike decorating, bike blender smoothies, bike-themed art, and a "Safe Moves City" mini bicycle safety course for kids.

### Silicon Valley Fall Festival

The Silicon Valley Fall Festival will take place on Saturday, September 13. This year's event will feature youth activities including a Robotics Competition and numerous Scout booths. The City of Cupertino will also host more than 10 booths as part of the Health and Safety Fair. For details, please visit the event organizer's [webpage](#).





## **Congressman Ro Khanna's Education Town Hall**

Congressman Ro Khanna will host an Education Town Hall in Cupertino on Sunday, September 28, from 4:00 to 5:30 p.m. at Cupertino High School's gym (10100 Finch Avenue).

The event will include updates on his recent work in Congress and a Q&A session with constituents. For more information, visit the RSVP form [here](#).

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## **MEETINGS AND RESIDENT CONCERNS**

### **Artificial Intelligence for City Efficiency Meeting**

On Monday, September 8, I attended a meeting on the use of artificial intelligence to improve City efficiency, joined by staff from the Innovation & Technology Department and representatives from Common Sense, a Bay Area-based startup specializing in AI solutions for local government. The discussion focused on ways AI could help streamline Council meeting preparation, accelerate public records request responses, and automate administrative tasks to enhance staff productivity.

### **Santa Clara and San Mateo County Joint City Manager's Association Meeting**

On Wednesday, September 10, I attended the Santa Clara & San Mateo Counties Joint City Managers' Association Meeting in East Palo Alto. The session focused on strengthening the council-manager relationship through evaluations, goal setting, and contract negotiations. It was a valuable opportunity to exchange best practices with the group.

### **Meeting with Arts and Culture Commissioner Chair**

On Wednesday, I had the pleasure of meeting with Arts and Culture Commissioner Chair Kiran Rohra to discuss ways to enhance community engagement through the Arts and Culture Commission. We explored opportunities for the Commission to have a more visible presence at cultural events. We also discussed our shared commitment to fostering a vibrant arts and culture scene that enriches the community and look forward to continuing working collaboratively.

### **Sports Center Notices – Suspension of Privileges**

Staff has been assessing the use of tennis courts at the sports center. In monitoring member reservations and court use, staff found that some members were breaking rules. In accordance with the city attorney's office staff has implemented suspensions based on the membership agreement and sports center rules. Staff has been working hard to implement processes that create fairness among members, but suspensions are necessary when members are breaking the rules and not following the process. Staff will continue to update processes as necessary and assess use to document misuse.

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## Community Coffee with Assemblymember Patrick Ahrens and Mayor Liang Chao

Community members gathered for a morning coffee event this past Saturday with Assemblymember Ahrens and Mayor Liang Chao to discuss local and state issues. The National Alliance on Mental Illness and the Cupertino Educational Endowment Foundation also joined the event to provide valuable resources to attendees. Thank you to everyone who participated in this engaging community conversation.

## KUDOS RECIEVED

### LAWSON BIKEWAY NAMED “PROJECT OF THE YEAR”

The Silicon Valley Bicycle Coalition recently named the new Lawson Bikeway its **Project of the Year** at the 15th Annual Silicon Valley Bike Summit. This prestigious recognition reflects years of thoughtful planning, community engagement, and strong collaboration between the Bicycle Pedestrian Commission, Walk-Bike Cupertino, Cupertino Union School District, Lawson Middle School staff, Lawson Parent Teacher Organization, and other local organizations. To help educate the community and promote safety, City staff produced an informational video which was widely viewed and well-received, and played a key role in the project, earning this top honor: [Lawson Middle School Bikeway - YouTube](#).



## Informational Memos

The following Informational Memo has been added to the City website. The information can be accessed at [cupertino.gov/memos](https://cupertino.gov/memos).

- [09 - September 11, 2025 - Update on the Renewed Friendship City Organizations](#)
- [09 - September 11, 2025 - Reappropriation of Funds](#)

Wishing you a wonderful weekend. Thank you for your continued support!

WARM REGARDS,

A handwritten signature in black ink, appearing to read "Tina Kapoor".

**Tina Kapoor**

**INTERIM CITY MANAGER**